



Installation Preparation Guide

These preparations are requested for the protection and safeguarding of your home and belongings. They will also assist the installer to conduct a more timely and efficient installation of your order. Your prompt attention and cooperation with these guidelines will greatly enhance the quality of the installation and your enjoyment of the finished product.

1. The Installer will only move furniture.

Move all valuables, breakables, books, plants, lamps, decorative items, etc... from tables, shelves, and floor. Place these items in areas where they will not interfere with the installer's work, such as tiled rooms or those rooms not receiving new carpet.

2. Disconnect and move electronic items.

You will need to disconnect and move televisions, VCR's, stereos, computer equipment and all wiring to these items. Place them in a safe location as well.

3. Beds must have all linens removed and not be used as storage for other items.

Waterbeds must be completely drained and disassembled.

4. Arrangements need to be made for pets to be away for the day.

This is for well being and safety of both pet and installer.

5. Closet floors must be cleared of all items and low-hanging garments must be moved.

6. Please give a 48- hour notice if you are unable to keep the installation appointment.

Please contact Install Manager directly to cancel the appointment. The Install Manager *will charge a fee for lost wages.*

7. Be on-site when the carpet arrives.

Check that you have received the correct carpet style and color. Inspect the carpet for defects or damage, as the carpet mill will not honor any complaints after the carpet is cut or installed.

8. Conduct a final walk-through.

Upon completion, walk with the installer to inspect and approve of the carpet's installation. The installer will provide you with an Installation Invoice. Should concerns arise, contact the Installation Manager directly for repairs or adjustments if necessary.

Please Note:

Your carpet order must be paid in full before the installer can pick up your carpet.

